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Wildfire Relief: A Time to Rebuild

By: Web Staff

YNN's parent company Time Warner Cable launched a campaign to assist Central Texas wildfire victims displaced by the Bastrop County Complex fires.

For a limited time Time Warner Cable will match your donations to the [American Red Cross of Central Texas](#).

"We have witnessed first-hand the destruction brought on by wildfires around the region, and our team wants to do everything we can to help those in need," Regional Vice President of Operations for Central Texas Kathy Brabson said. "By matching contributions from the community, we enhance the power of giving and make a real impact in rebuilding our Central Texas community."

To donate, go online to [ClickedIn.com](#).

You can also visit TWC retail centers accepting donations Wednesday through Friday:

North Austin

12012 N. MoPac Expressway

Central Austin (Hancock Center)

1000 E. 41st Street, Suite 920

South Austin

730 W. Stassney Lane

San Marcos

1120 Hwy. 123"

Watch our full one-hour wildfire relief special in the video above. The show highlights stories from those affected by the fires, including testimonials from fire victims and YNN staff. It also includes musical performances and information about how to support the American Red Cross relief efforts.

AFFECTED TWC CUSTOMERS:

Time Warner Cable customers impacted by the wildfires in Central Texas can call **1-866-563-6312**.

They can also visit the Time Warner Cable Bastrop temporary help desk:
**Colorado River Center
75 Loop 150 Suite C
Bastrop, Texas
Tuesday, September 13 –
Friday, September 16
9 a.m. – 6 p.m.**

****Per an existing Time Warner Cable policy regarding equipment damaged during a natural disaster, customers affected by the fires will not be charged for any damaged Time Warner Cable equipment.****

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